

Wilson Fire/ Rescue Services

Wilson Fire/Rescue Services assists the public in the protection of life and property by minimizing the impact of fire, medical emergencies, and potential disasters or events that affect the community and environment.

WILSON FIRE/RESCUE SERVICES

COUNCIL GOALS

COUNCIL GOALS						
Building a Better Wilson	Economic Development	Infrastructure	Homes and Neighborhoods	Downtown	Recreation and Parks	Community Involvement
1	2	3	4	5	6	7

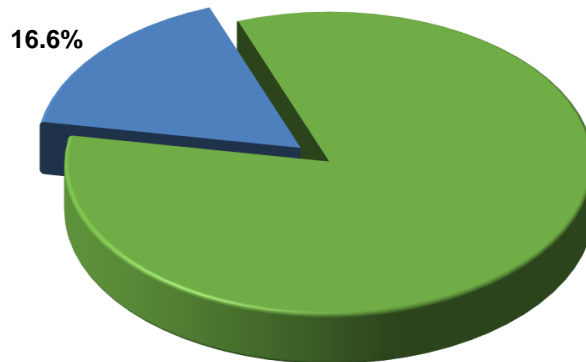
Department Goals and Initiatives	Link to Council Goals
1. Meet the community's emergency needs by providing the highest quality service possible in the most cost-effective manner	1,2,3,4,5,7
2. Minimize the deaths and injuries due to fire and other emergency situations	1,2,3,4,7
3. Provide a four (4) minute initial emergency response time in 90 percent (90%) of the emergency incidents to intercede before flashover occurs in structure fires within the urban service area	1,2,3,4,7
4. Provide a first response to specific medical emergencies that maximize the utilization of resources and increase the survivability of persons in life-threatening situations	1,2,3,4,7
5. Provide a customer friendly, informative, thorough, and proactive fire prevention program for the community	1,2,3,4,7

EXPENDITURE SUMMARY:

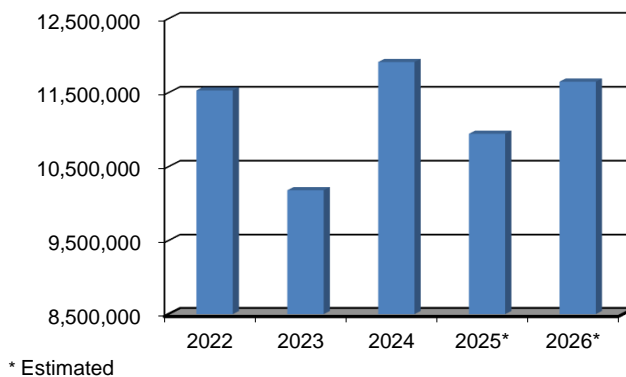
	2022-23 Actual	2023-24 Actual	2024-25 Original Budget	2024-25 Amended Budget	2025-26 Recommended Budget
Personnel Services	\$ 9,130,757	\$ 9,344,645	\$ 10,478,770	\$ 10,478,770	\$ 10,873,160
Operating Expenses	1,104,762	1,206,345	1,131,110	1,131,207	1,194,210
Recovered Costs	(456,538)	(467,232)	(523,940)	(523,940)	(543,660)
Capital Outlay	<u>396,604</u>	<u>1,825,579</u>	<u>210,000</u>	<u>222,000</u>	<u>120,000</u>
TOTAL	<u>\$ 10,175,585</u>	<u>\$ 11,909,337</u>	<u>\$ 11,295,940</u>	<u>\$ 11,308,037</u>	<u>\$ 11,643,710</u>
OFFSETTING REVENUES	<u>\$ 123,061</u>	<u>\$ 154,218</u>	<u>\$ 118,200</u>	<u>\$ 118,200</u>	<u>\$ 116,750</u>

EXPENDITURES

**Fire Expenditures
as a % of General Fund Expenditures**



**Fire Expenditures
by Fiscal Year**



PERSONNEL SUMMARY

FIRE

Class Title	Salary Range	2023-24 Authorized	2024-25 Authorized	2025-26 Authorized
Fire (3201)				
Fire Chief	28	1	1	1
Deputy Chief	26	3	3	2
Battalion Chief	24	4	4	5
Fire Rescue Compliance Administrator	24	1	1	1
Assistant Fire Marshal	22	1	1	1
Fire Captain	22	22	24	22
Fire Maintenance Supervisor	22	1	0	0
Life Safety Educator	22	1	0	0
GIS Analyst	22	1	1	1
Firefighter Engineer	21	19	19	19
Fire Maintenance Specialist	21	1	1	1
Fire Inspector I-III	19-21	3	3	3
Firefighter (Firefighter, Senior/Master)	17,19	38	38	40
Firefighter (Overhire Program)	17	3	3	3
Administrative Assistant	15	2	2	2
Full-time		101	101	101
Overhire		3	3	3

CAPITAL OUTLAY

FIRE

Item		New/ Replacement	2025-26 Budget
Fire (3201)			
Stationary Air System		R	70,000
Station Land Purchase		N	50,000
Total			120,000

Impact of Capital Outlay on Operating Budget:

Note: Any direct impact on the operating budget from capital items identified for replacement or new purchase in FY 2026 will result from a reduction to the maintenance and/or repair costs previously experienced on the older items. This amount of reduction varies and for this reason is not extrapolated and built into the operating budget.

FIRE OPERATIONS

DESCRIPTION OF SERVICES:

Fire Operations is responsible for fire suppression/hazmat rescue, medical responder, emergency incident response, maintenance of equipment, apparatus, hoses and water systems, pre-incident surveys and inspections, communication system management, safety program management, fire cause and origin investigation, and employee training and development.

PROGRAM GOALS AND INITIATIVES:

- Assist the public in the protection of life and property by minimizing the impact of fire, medical emergencies, and potential disasters or events that affect the community and environment, through an efficient, effective and timely emergency response
- Provide training/development for personnel
- Reduce life and fire loss by providing adequately staffed, well-equipped suppression forces
- Maintain flow and record pressure readings on all fire hydrants
- Certify all personnel according to job requirements
- Perform pre-incident surveys/inspections for all businesses and record all data for incident response and training in all fire management areas
- Complete testing of apparatus, SCBAs and hoses utilized by Wilson Fire/Rescue Services
- Continue to promote and operate safety management programs according to OSHA
- Provide service delivery to meet target emergency response (travel time) of four (4) minutes for 90 percent of all incidents
- Investigate all fires for cause/origin determination and assist the Police Department via the Arson Task Force to ensure arrest and prosecution of arsonists

EXPENDITURE SUMMARY:

	2022-23 Actual	2023-24 Actual	2024-25 Original Budget	2024-25 Amended Budget	2025-26 Adopted Budget
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**The individual function and program presented here is not designated as a separate cost center
Expenditure data is available for the department as a whole.**

PERFORMANCE INDICATORS:

Department Goal(s)	Outputs	2023-24 Actual	2024-25 Estimated	2025-26 Goal
1,2,3	Fire incidents with travel time within 4 minutes	78%	80%	100%
1,2,3	EMS incidents with travel time within 4 minutes	77%	79%	100%
1,2,3	Actual fire calls	231	185	100
1,2,3	Travel time for 90% of all emergency incidents (min:sec)	5:03	4:53	4:00

FIRE ADMINISTRATION

DESCRIPTION OF SERVICES:

Administrative Services is responsible for administration, budgeting/payroll, accreditation, record management systems, code development, organizational development, geographic information systems, policy development, performance evaluation, and hiring and promotions.

PROGRAM GOALS AND INITIATIVES:

- Reduce loss of life and property to fire through more efficient and effective prevention, investigation, public education, and code development programs
- Provide service delivery to meet target emergency response time of four (4) minutes
- Develop specifications for and oversee the competitive bid and purchase of capital equipment to ensure personnel are equipped with updated and safe equipment
- Facilitate GIS usage throughout the department as our primary "fire management" instrument
- Provide training and development for personnel in fire prevention, public education, code enforcement, and management to increase effectiveness
- Maintain records to ensure target emergency response times of four (4) minutes is properly documented
- Provide preventative maintenance program for all fire department facilities

EXPENDITURE SUMMARY:

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PERFORMANCE INDICATORS:

Department Goal(s)	Outputs	2023-24 Actual	2024-25 Estimated	2025-26 Goal
1	Amount of property prior to fire	\$ 35,346,320	\$ 17,000,000	\$ 8,500,000
1,2,3	Annual fire loss	\$ 2,134,872	\$ 2,000,000	\$ -
1,2,3	Annual property value saved	\$ 33,211,448	\$ 16,605,000	\$ 8,000,000
1,2,3,4	Fire related deaths-civilian	0	0	0

COMMUNITY RISK REDUCTION

DESCRIPTION OF SERVICES:

Community Risk Reduction is responsible for media interaction, code enforcement, building and sprinkler review, public fire and life safety education, hazardous material identification, smoke detector distribution and installation, administration, 704 placarding, and installation of lock boxes.

PROGRAM GOALS AND INITIATIVES:

- Provide a system of life and property conservation via public fire education, fire inspections, code enforcement, and plans review of new construction and fire protection equipment installation
- Develop effective programs for a year-round fire/life safety campaign in the school system
- Provide advanced training in fire education, inspection principles/practices and plans review
- Address civic clubs and other professional organizations as means of alternative funding for fire safety materials
- Meet and/or exceed mandatory state inspection schedules as directed by City Council
- Promote and educate the public to the advantages of life saving characteristics of smoke detection and built-in protection (including residential sprinkler systems)
- Increase the compliance rate of initial and follow-up inspections

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PERFORMANCE INDICATORS:

Department Goal(s)	Outputs	2023-24 Actual	2024-25 Estimated	2025-26 Goal
1,2,5	Number of inspections	3,261	3,400	3,200
2,5	Number of child passenger safety seats installed	64	70	70
2,5	Public education contacts	495,794	498,000	500,000
2,5	Compliance rate/routine inspections	100%	100%	100%

FIRE MAINTENANCE

DESCRIPTION OF SERVICES:

Fire Maintenance is responsible for maintenance of apparatus, maintaining breathing air systems, SCBA maintenance and repair, annual apparatus pump service, aerial ladder testing, budgeting, record keeping, developing and writing specifications, placing apparatus and equipment in service, and availability for emergency call back.

PROGRAM GOALS AND INITIATIVES:

- Maintain fire apparatus and equipment in safe and proper operating condition
- Develop and write specifications to purchase new apparatus and equipment
- Modify older equipment to meet service requirements of the department
- Work with personnel in proper and safe operation of new apparatus and equipment
- Maintain good working relationship with vendors for replacement parts for apparatus and equipment
- Remain current with NFPA standards pertaining to apparatus maintenance and new apparatus requirements
- Maintain and perform preventative maintenance/repair programs for apparatus and equipment
- Be available for emergency call back duty
- Attend available classes for upgrading and maintaining Emergency Vehicle Technician Certification

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PERFORMANCE INDICATORS:

Department Goal(s)	Outputs	2023-24 Actual	2024-25 Estimated	2025-26 Goal
1,2	Apparatus pump test	8	9	9
1,2	Test aerial ladders	2	2	2
1,2	Service and maintain SCBA units	72	72	72
1,2	Maintain breathing air compressor system	1	2	2

FIRE TRAINING

DESCRIPTION OF SERVICES:

Fire Training is responsible for emergency medical program coordination, firefighter certification program coordination, apprenticeship program certification, recruitment training, officer development program coordination, department safety programs, emergency management, and special operations.

PROGRAM GOALS AND INITIATIVES:

- Provide essential training in fire inspections, fire prevention, life safety education, firefighting, rescue techniques, emergency medical care, and hazardous materials practices
- Establish officer training in leadership, workplace diversity, and inclusion for department officers and personnel
- Enhance computer skills of all members of the department in the areas of GIS, Fire Central, Fire Zone, and Word
- Improve recruitment efforts through effective cooperation with Wilson Community College Fire and Rescue Academy
- Conduct day, night, and multiple company training sessions to maximize training credit with ISO
- Update department efforts to implement and comply with NFPA's Occupational Safety and Health Standards
- Revise master training plan to conform to new state training standards set forth in the department's new organizational needs
- Maintain Emergency Medical Recertification Program to keep our Emergency Medical Technicians and Medical Responders certified
- Train officers to state recognized inspection certification

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PERFORMANCE INDICATORS:

Department Goal(s)	Outputs	2023-24 Actual	2024-25 Estimated	2025-26 Goal
1,2,3,4,5	Staff development conferences available	12	12	12
1,2,3,4,5	Personnel development seminars available	56	50	50
1,2,3,4,5	Staff development conferences attended	11	12	12
1,2,3,4,5	Personnel development seminars attended	50	45	48



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