



Wilson Emergency Energy Assistance Program Guidelines 2020

The emergency assistance program intends to provide supplemental assistance to customers who have first sought and/or received assistance from the Department of Social Services. Emergency Energy Assistance will assist with a crisis or hardship affecting the ability to pay a utility bill.

This program pays a portion of a customer's utility costs and is not intended to cover the entire amount of the utility bill. The amount of assistance varies depending on a variety of factors including the household size, income, and electric costs. When a customer contacts us, they are provided individual consultation and review.

1. Applicant must be an active Wilson Energy residential customer.
2. Applicant must provide proof of income and assets, as requested, for all household members who may reside with them.
3. Applicant must submit a current utility service bill from Wilson Energy.
4. Applicant must be experiencing a utility-related financial crisis.
5. Benefits shall not exceed \$150 per application and \$300 per fiscal year (July 1-June 30).
6. Applicant shall meet income eligibility if the total household's members' countable income is equal to or less than 150% of the current poverty level.

See the chart below:

Number Eligible In Household	Maximum Countable Income
1	\$ 1,595
2	2,155
3	2,715
4	3,275
5	3,835
6	4,395
7	4,955
8	5,515

7. Assistance must be authorized within 48 hours.

To Schedule an Appointment, contact a Customer Service Representative at (252)399-2200.