



Proof of lawful occupancy (lease agreement, rent receipt, Offer to Purchase and Contract, deed or current tax bill specifying the address) and proof of identification (federal or state issued picture ID) are required for utility services to be connected. Upon completion of a credit check, a deposit (and/or receipt of a Guaranty Agreement) may be required for services to be established.* Standard security deposit for residential utility services are as follows: Electric \$125, Gas \$50, Water \$40. Request date for connection must be Monday-Friday during the business hours of 8:30 AM – 4:45 PM. A service charge for the connection of utilities will be added to the first month's bill. Mobile home registration with the County of Wilson (tax decal) is required for singlewide mobile homes.

APPLICANT INFORMATION

SERVICE REQUESTED
Electric Gas Water Sprinkler Light Unit

Applicant's Full Name: _____ Requested Date of Connection: _____

Service Address to Connect: _____

Mailing Address (if different): _____

Driver's License State/Number: _____ Applicant SS #: _____ Applicant Employer: _____

Applicant's Home Phone: _____ Work: _____ Cell: _____ Fax: _____

Co-Applicant's Full Name: _____ Employer: _____

Co-Applicant's Driver's License State/Number: _____ Co-Applicant SS #: _____

Moving From: _____ Disconnect Date: _____

Billing Preferences

Enroll me in E-Notification: Send my monthly bill to my email address. Email Address: _____

*Failure to submit a Social Security number will require a High Risk Deposit.

DEPOSIT INFORMATION

After evaluating the creditworthiness of the Customer, the City will:

- A. Charge a Standard Deposit; or
- B. Waive the deposit requirement; or
- C. Charge a High Risk Deposit.

Refund of Deposits

- 1) A deposit will be refunded promptly and automatically when service is voluntarily discontinued and all bills are paid. All outstanding amounts on the final bill will be deducted from the deposit amount.
- 2) The City will promptly return the customer's deposit when the customer exhibits Good Credit.* The customer may request this refund when Good Credit has been established.

*Good Credit is defined as not more than 2 delinquencies, no returned checks/fraudulent credit card transactions, and no disconnections in the most recent 12-month period.

PAYMENT OPTIONS

The City of Wilson offers a more convenient, timely form of payment via Automatic Bank Draft Program from a checking account. The customer's monthly bill will be drafted from the customer's account on their due date, except for when the date falls on a date that either the bank or the City of Wilson is closed, in which case your account will be drafted the next business day.

Enroll my account in Bank Draft**

** To enroll in Bank Draft, we will need a voided check at the time of enrollment.

The undersigned does hereby make application for Wilson Energy services indicated at the above address and agrees to observe the rules and regulations of Wilson Energy. Service applicant is the owner of the premises being served, or if a leased property or residence, the service applicant has secured any and all approvals required by the property owner or its representative for a service connection. Any false information given on this application will be grounds for refusal of service rendered or disconnection of instated services. All uncollectible debts are transferred to an outside Collection Agency for collection. Utility services will be subject to any and all rates, rules, regulations, polices, procedures, terms and conditions applicable to the service, as revised by the City with authority given under North Carolina General Statue 160A, Article 16.

Signature of Person Requesting Connection of Utilities Services: _____

OFFICE USE ONLY

Customer ID/Location #: _____ Old Customer ID/Location #: _____

Deposit Required: _____ Transfer Deposit - Account#: _____

Bill Cycle/Route Information: _____ Bill Due Date _____ Additional Fees _____